



Safeguarding Training for Volunteers (without DBS)

1. How do I register and what do I need to register?

To Register – You will need:



your email address

You will also need to know and enter the following details **accurately**:



Your Diocese (select Westminster)



Parish/Chaplaincy location (as it appears in year book/directory e.g. Stonebridge)



Name of Church/Chaplaincy (e.g. Five Precious Wounds)

*Not based in a parish? See Frequently Asked Questions, page 3.



To access the CSSA LMS Training website – click:

<https://training.catholicsafeguarding.org.uk/>



2. How do I know which course to complete?

In the Diocese of Westminster all roles complete the Level 3 training regardless of DBS, that way everyone has the same knowledge to keep themselves and others safe.

Level 3 Safeguarding training for Volunteers in the Catholic Church

Author: CSSA Level: Advanced Study time: 60 to 75 min

register for free



course overview
Our advanced training course in safeguarding for volunteers in the Catholic Church, who require a DBS certificate which is also checked against the barred list(s). Please check your DBS certificate, or with your Safeguarding Coordinator, whether this is the right training course for you.

The training “**Level 3 Safeguarding training for Volunteers in the Catholic Church**” will be visible once they sign into the training platform. If the course does not appear on your home page, please use the following link to enroll:
<https://training.catholicsafeguarding.org.uk/course/safeguarding-for-volunteers-in-the-catholic-church-l3>

3. How to complete the online registration form:

The image shows a registration form for the Catholic Safeguarding Standards Agency of England & Wales. The form includes social media login options (Facebook, Twitter, LinkedIn, Google, Apple), a separator 'Or', and several text and dropdown fields. Orange arrows point from the form fields to explanatory text on the right. A blue arrow points to the 'Forgot your password?' link at the bottom.

Sign up to Catholic Safeguarding Standards Agency of England & Wales!

Sign in/up with Facebook
Sign in/up with Twitter
Sign in/up with LinkedIn
Sign in/up with Google
Sign in/up with Apple

— Or —

What's your full name?
Name/surname → enter **full name (match to passport)**

What's your e-mail?
E-mail → enter personal email address

Your password?
Password → create a password

Your Dioceses or associated organisation
Choose one → select **Diocese of Westminster**

Your Role in the Dioceses/Religious Order
Please select one → select **Westminster Volunteer no DBS**

Location of the Parish (City/Town)
→ Parish location e.g. Stonebridge

Name of the Parish/Church
→ Church Name e.g. Five Precious Wounds

Group/Cohort/Community/Event (optional)
Optional → leave blank

☐ I accept the **Terms & Conditions** → Tick the box to accept the terms & conditions (required)
☐ I would like to receive news, tips and tricks, and other promotional material → Tick the box to agree to further contact from CSSA (optional)

Start your learning journey

Sign in with your account Forgot your password? → password reset option – as and when needed

4. After I complete my training what do I need to do?

You should provide a copy of the certificate to your parish so that they can update their training register. Contact your Parish office or PSR for more information.

Make sure to renew your training every 3 years. If you change roles make sure you have the necessary training, and if required DBS, to carry out your role safely.

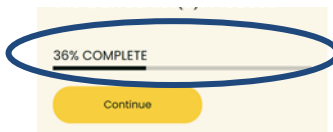
Frequently Asked Questions

1. I don't have an email or internet access how do I do the training?

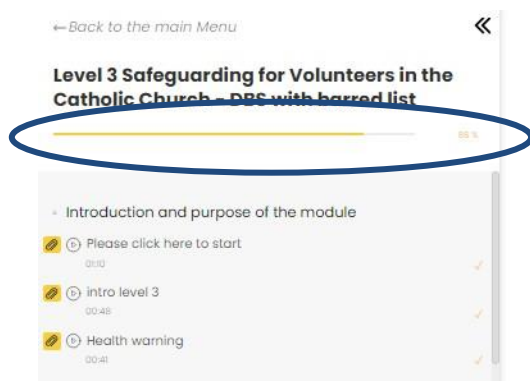
Speak to your Activity Lead, parish office or PSR for further assistance.

2. How do I check on my progress?

- A. Your home screen will display the courses you are enrolled on. The progress bar underneath each course will show the percentage you have completed so far



- B. In the training module you can open up the sidebar (to the left) to see the remaining modules and the approximate length of time remaining



3. How much time do I need to complete the training?

The Safeguarding Course should take approximately one-hour - each course gives a time estimate on the course landing page

4. Do I need any specific software or equipment for the training?

No - the training will work on desktop computers, laptops, tablets, and smartphones and requires internet access

5. Can I access the course content offline?

No - the LMS platform is hosted online only and can be accessed through the main CSSA website (Catholic Safeguarding Standards Agency)

6. If I have questions or encounter difficulties during the course, who should I contact?

If you are having technical issues or problems accessing the LMS please contact the CSSA training team at: learning@cbcew.org.uk

If you need help to access/complete the training please speak to your Parish Safeguarding Representative, Parish Priest or Activity Lead.

7. Do I have to finish the training in one sitting?

All training available on the LMS platform is self-paced. You can stop and restart the module as needed. The system will keep track and save your progress

8. Are there any assessments during the training?

Yes - there are 10 multiple choice questions. To pass and achieve your certification, you must obtain at least 80%. You are able to review your answers at the end

9. Will I receive a certificate upon completing the training?

Yes - on completion of the course successfully, you will automatically receive a certificate which you can download and print/save.

10. How often are the courses updated?

The content is reviewed by the CSSA regularly to ensure that it meets the required standards and recent changes in legislation and good practice. The learning modules are in the process of being accredited by CPD (Continuing Professional Development) bodies.

11. I'm the lead of our parish group/event, is there anything additional I need to know?

Yes! Be sure to encourage all volunteers to complete safeguarding training and (if required) renew their DBS every 3 years. The parish is responsible for keeping a register of training for non-DBS volunteers, we have resources on our website to help if needed:

<https://rcdow.org.uk/safeguarding/traning-dates/>

Safeguarding training forms part of the Diocesan commitment to embedding safeguarding and compliance for audit.

Safeguarding is everyone's responsibility

Safeguarding Service General Training Enquiries (Monday-Friday 9am-5pm)



safeguardingadmin@rcdow.org.uk

or



020 7998 9352 (option 4)