

Safeguarding Training for Volunteers (with DBS)

1. How do I register and what do I need to register?

To Register – You will need:



your personal email address

You will also need to know and enter the following details **accurately**:



Your Diocese (select Westminster)



Parish/Chaplaincy location (as it appears in year book/directory e.g. Stonebridge)



Name of Church/Chaplaincy (e.g. Five Precious Wounds)



To access the CSSA LMS Training website –

click: <https://training.catholicsafeguarding.org.uk/>



The screenshot shows the homepage of the Catholic Safeguarding Standards Agency Learning Portal. The top navigation bar includes links for HOME, ONLINE COURSES, COMMUNITY COURSES, MY LEARNING (which is highlighted in yellow), and LIVE SESSIONS. The main content area features a large image of a church interior with a stained glass window. The text on the left reads: "Welcome to the **Catholic Safeguarding Standards Agency** Learning Portal. This resource has been made available for you to learn through the CSSA safeguarding national standards the importance of safeguarding in relation to your Ministry or role within the Catholic Church of England and Wales. Here you can learn about safeguarding through LIVE sessions with qualified tutors, or at your own pace with dedicated online modules. All courses are open and free for everyone. Sign up today to join our learning community." At the bottom are "Sign up" and "Log in" buttons.

2. How to complete the online registration form:

Sign up to Catholic Safeguarding Standards Agency of England & Wales!

– OR –

What's your full name?
Name/surname

What's your e-mail?
E-mail

Your password?
Password

Your Dioceses or associated organisation
Choose one: Diocese of Westminster

Your Role in the Dioceses/Religious Order
Please select one: Westminster Volunteer WITH DBS

Location of the Parish (City/Town)

Name of the Parish/Church

Group/Cohort/Community/Event (optional)
Optional

I accept the [Terms & Conditions](#)

I would like to receive news, tips and tricks, and other promotional material

[Start your learning journey](#)

[Sign in with your account](#) [Forgot your password?](#)

← enter name as per Westminster DBS certificate

← enter personal email address

← create a password

← select

← select

← Parish location e.g. Stonebridge

← Church Name e.g. Five Precious Wounds

← leave blank

← Tick the box to accept the terms & conditions (required)

← Tick the box to agree to further contact from CSSA (optional)

← password reset option if needed

3. How do I know which course to complete?

The system is designed to direct you to the pre-allocated course based on the role you choose at registration.

You must complete **"Level 3 Safeguarding training for Clergy, Staff and DBS Volunteers in the Diocese of Westminster"**.

4. After I complete my training what do I need to do?

You are required to renew your training and DBS every 3 years.

Frequently Asked Questions

1. I don't have an email or internet access how do I do the training?

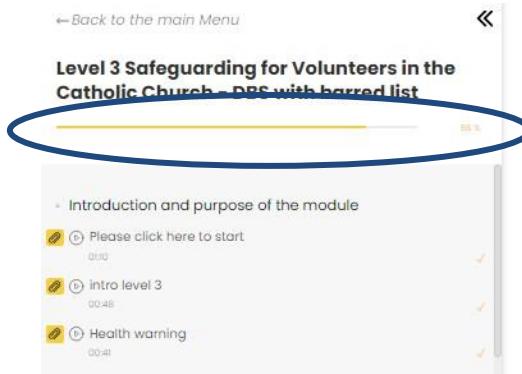
Speak to your Activity Lead, parish office or PSR for further assistance **or contact the Safeguarding Service on 020 7798 9352 (option 4).**

2. How do I check on my progress?

A. Your home screen will display the courses you are enrolled on. The progress bar underneath each course will show the percentage you have completed so far



B. In the training module you can open up the sidebar (to the left) to see the remaining modules and the approximate length of time remaining



3. How much time do I need to complete the training?

The Safeguarding Course should take approximately one-hour - each course gives a time estimate on the course landing page

4. Do I need any specific software or equipment for the training?

No - the training will work on desktop computers, laptops, tablets, and smartphones and requires internet access

5. Can I access the course content offline?

No - the LMS platform is hosted online only and can be accessed through the main CSSA website (Catholic Safeguarding Standards Agency)

6. If I have questions or encounter difficulties during the course, who should I contact?

If you are having technical issues or problems accessing the LMS please email the CSSA training team at: learning@cbcew.org.uk

7. Do I have to finish the training in one sitting?

All training available on the LMS platform is self-paced. You can stop and restart the module as needed. The system will keep track and save your progress

8. Are there any assessments during the training?

Yes - there are 10 multiple choice questions. To pass and achieve your certification, you must obtain at least 80%. You are able to review your answers at the end

9. Will I receive a certificate upon completing the training?

Yes - on completion of the course successfully, you will automatically receive a certificate which you can download and print/save.

10. How often are the courses updated?

The content is reviewed by the CSSA regularly to ensure that it meets the required standards and recent changes in legislation and good practice. The learning modules are in the process of being accredited by CPD (Continuing Professional Development) bodies.

11. I manage a team of volunteers is there anything additional I need to know?

Yes! Be sure to encourage all volunteers to complete safeguarding training and (if required) renew their DBS every 3 years. The parish is responsible for keeping a register of training for non-DBS volunteers, see website for more details.

Safeguarding training forms part of the Diocesan commitment to embedding safeguarding and compliance for audit.

Safeguarding is everyone's responsibility

Safeguarding Service General Training Enquiries (Monday-Friday 9am-5pm)

 safeguardingadmin@rcdow.org.uk

or

 020 7998 9352 (option 4)

