



# Westminster Diocesan Pilgrimage to Lourdes 22nd to 29th July 2022

# TANGNEY TOURS

the pilgrim's choice



## Led by Cardinal Vincent Nichols



For 2022, we will be travelling from Stansted Airport and we will be using our traditional hotels. In accordance with travel regulations, as well as the requirements of Tangney Tours and the Pilgrimage Committee, it is a requirement that pilgrims who wish to travel must be fully vaccinated against Covid-19.

We will have limited spaces this year, so please do not hesitate in booking and if you have any questions, please do contact Tangney Tours or the Pilgrimage Office.

We look forward to welcoming you on pilgrimage!

### Pilgrimage Options

Hotels	Air	SRS*
Beau Site / St Georges	£885	£203
Metropole	£885	£203
Mediterranee / Alba	£910	£231
Stella	£910	£231
Padoue / Eliseo	£950	£245
Gallia	£1162	£315
Accueil	£855	N/A

Other options on request

### The Pilgrimage Price includes

- Return flights from Stansted Airport to Lourdes.
- Transfers to and from Lourdes airport to the hotel
- Full board accommodation
- Luggage as well as all known taxes and charges
- Full spiritual programme
- Full support throughout of Tangney Tours staff
- Child discounts available on request
- \*SRS is an additional single room supplement



*The Lourdes Theme for 2022 is  
"Go and tell the priests ..."*

*We cannot wait to welcome you on  
pilgrimage once again!*

### Pilgrims who require assistance:

If you would like more information about staying in the Accueil St Frai or joining the overland Jumblance option, please contact the Pilgrimage Office on 020 7798 9173.

All pilgrims will need to complete a medical form.

To book  
online scan  
this QR  
code



**www.tangney-tours.com/westminster - 01732 886666**

Full spiritual itinerary for all  
destinations

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experience

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protection

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caring team

## Tangney Tours Abbreviated Booking Conditions - full terms are available on our website

### PAYMENT

Once you have received your confirmation of booking, the balance of payment due must be sent to us 10 weeks prior to departure. If a booking is made within 10 weeks of departure, full payment must be made on receipt by the party leader of the confirmation invoice. This date is shown on the confirmation invoice. Reminders are not sent. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown under "Cancellation By You" below depending on the date we reasonably treat your booking as cancelled.

The party leader (who must be at least 18) is responsible for all those named on the booking and for making all payments due to us. All correspondence will be sent to the party leader at the address on the booking form or to your travel agent.

### SPECIAL REQUESTS AND MEDICAL CONDITIONS / DISABILITIES

If you have any special request, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part.

If you have any medical condition or disability which may affect your tour or have any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your tour develops after your booking has been confirmed.

### FINANCIAL SECURITY

We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number 1220). When you buy an ATOL protected air inclusive holiday or flights\* from us you will receive a confirmation invoice from us or via our authorised agent confirming your arrangements and your protection under our ATOL. In the unlikely event of our insolvency the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. \*The air inclusive holidays and flights we arrange are ATOL protected providing either the person who pays for the booking is present in the UK when the booking is made or the first leg of any flight(s) we arrange for you commences in the UK. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk)

### CANCELLATION BY YOU

A cancellation by you will take effect on the date we receive this in writing. Cancellation of the whole booking requires notification by the party leader. We will apply the following scale of cancellation charges based on the period before departure notice in writing is received and where applicable, is expressed as a percentage of the total tour cost excluding any insurance premiums and amendment charges which are non-refundable in the event of cancellation.

### Period Charge

Up to 70 days: Loss of Deposit  
69 - 29 days: 50% of the cost (or deposit if greater)  
28 - 15 days: 80% of the cost  
14 days or less: 100% of the cost

Outline details of insurance cover arranged by Tangney Tours which includes cancellation cover are shown in our brochure and on our website.

### REVISION OF TOUR PRICE AND CURRENCY

Our published prices are based on contracted air fares, hotel and transportation costs, existing airport taxes and current VAT rates in the countries concerned. All costs and charges are shown in our Booking Leaflet. Currency costs are recorded on the 1st October 2021 and based on the following €1.15 = £1.00, \$1.25 = £1.00.

## Travel Insurance

We have arranged with Global Travel Insurance Services Ltd a holiday insurance policy specially designed with our holidays in mind. This is underwritten by ERGO Travel Insurance Services Ltd (ETI) on behalf of Great Lakes Insurance SE (GLISE). Great Lakes Insurance SE is a German insurance company with its headquarters at Königinstrasse 107, 80802 Munich. UK Branch office: 10 Fenchurch Avenue, London EC3M 5BN, company number SE000083. Great Lakes Insurance SE, UK Branch, is authorised and regulated by Bundesanstalt für Finanzdienstleistungsaufsicht.

Deemed authorised by the Prudential Regulation Authority. Firm Reference Number 769884. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website. ERGO Travel Insurance Services Ltd (ETI): registered in England and Wales, company number 11091555. Authorised and regulated by the FCA, register number 805870 and registered office:

10 Fenchurch Avenue, London, EC3M 5BN. Details about the extent of GLISE's authorisation and regulation by the PRA, and regulation by the FCA are available on request.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Towergate Assistance. The following is a brief summary of the cover available. Full details of the cover, conditions and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

Section and Cover	Limits	Excess
1 - Cancellation	Up to £3,000	
2 - Travel delay	Delayed departure £20 after the first 12 hours and then £10 for further completed 12 hours. Delay up to £60 for trips outside the United Kingdom	No excess.
3 - Personal accident	Up to £15,000 (subject to age)	No excess.
4 - Medical and other expenses including curtailment	Up to £5,000,000 including £250 emergency dental treatment for trips outside the United Kingdom, additional accommodation, repatriation and travelling expenses if you are hospitalised or have to stay beyond your return date (limited to £1,500 for trips solely within the United Kingdom), £5,000 for return of body or ashes (limited to £2,500 for death in the United Kingdom), £2,500 for funeral expenses for trips outside the United Kingdom, £100 for taxi fares and telephone calls necessarily incurred, curtailment costs up to £3,000 and additional travelling expenses if you have to return home early (limited to £300 for trips solely within the United Kingdom)	Between £75 and £225 (subject to age and section claimed under).
5 - Hospital benefit	£15 per day up to a maximum of £300 for trips outside the United Kingdom	No excess.
6 - Personal property	Up to £2,000 baggage, £75 (after 12 hours' delay) delayed baggage, valuables total £200, single article limit £200 and £500 for personal money (cash limited to £250) and £50 for children aged under 16	£75 except for delayed baggage.
7 - Loss of passport expenses	Up to £200 including loss or theft of your visa	No excess.
8 - Personal liability	Up to £2,000,000	£250.
9 - COVID-19 cover	1. Cancellation up to £3,000 2. Curtailment up to £3,000 3. Medical and other expenses up to £1,000,000	Between £75 and £225 subject to age and section claimed under.

A special feature of this policy is that you do not need to declare your medical conditions if you are travelling to Europe. However to be covered for any medical conditions you have or have had, you must be able to comply with the following Special conditions:

- No trip is booked or undertaken against medical advice or for the purpose of obtaining medical treatment.
- If your health changes after the start date of your policy you must contact us to make sure that your cover is not affected.
- If you have a medical condition, you must obtain at least verbal confirmation from your medical practitioner that there is no reason why you should not travel.
- If you suffer from a terminal illness or any psychiatric illness, special provision is made to provide limited cover as follows if you are travelling to Lourdes only:
  - Under Section 4 - Medical and other expenses, cover will be provided to you subject to you:

- Having obtained and supplied to us your EHIC details prior to departure.
- Having obtained and supplied to us prior to departure written confirmation of fitness to undertake the intended trip having due consideration for your state of health, means of transportation and duration of trip from your medical practitioner.
- For terminal illness, having obtained prior to departure and supplied to us written confirmation of a prognosis greater than 28 days on the intended date of return home.
- A limit of £5,000 shall apply in respect of any repatriation expenses (caused by any medical condition, irrespective of whether it is terminal in nature).
- Section 5 - Hospital benefit is inoperative.
- Section 1 - Cancellation and the curtailment cover under Section 4 - Medical and other expenses is inoperative.

- Claims arising from any epidemic or pandemic as declared by the World Health Organization (WHO).
- Claims arising from or related to any coronavirus including but not limited to COVID-19, or any related/mutated form of the virus. This exclusion does not apply to claims under Section 9 - COVID-19 cover.

### IMPORTANT

The following General Exclusions apply to this policy:

- Any epidemic or pandemic as declared by the World Health Organization.
- Any coronavirus including but not limited to COVID-19, or any related/mutated form of the virus. This exclusion does not apply to COVID-19 claims under Section 9 COVID-19 cover of this policy.

This policy is only available to residents of the United Kingdom. The definition of residents of the United Kingdom is any person who is staying in or has lived in the United Kingdom for more than 12-months, or if studying or working in the United Kingdom for more than 6-months.

Tangney Tours Ltd is an Appointed Representative of Global Travel Insurance Services Ltd who is authorised and regulated by the Financial Conduct Authority (firm reference 305686) being permitted to advise and arrange general insurance contracts. Our status can be checked on the Financial Conduct Authority Register by visiting [www.fca.org.uk](http://www.fca.org.uk) or calling 0845 606 9966.

## Westminster Diocesan Pilgrimage to Lourdes 22nd to 29th July 2022

Please complete this form in BLOCK CAPITALS and using your details as per passport, if not a charge could be incurred for any amendments.

To book  
online scan  
this QR  
code



Title: (Mr/Mrs/Other) ..... First Name: ..... Surname: .....

Name badges may be provided, please advise how you wish to be known: .....

Address: .....

Post Code: ..... E-mail: .....

Tel: (home) ..... Tel: (mobile) .....

Date of Birth:  dd / mm / yyyy Nationality: ..... Passport No: .....

Passport Expiry Date:  dd / mm / yyyy Country of Issue: .....

All passports must have 6 months  
validity from the date of return.  
Passports expire after  
5 or 10 years from issue date.

It is essential for you to provide us with the details of an emergency contact whilst abroad:

Name: ..... Telephone: .....

My Parish is: .....

Important information

**Covid-19 Vaccination status.** Pilgrims are required to be fully vaccinated. For more information, please visit our website.

How many vaccine doses have you had:

Date of last dose:  dd / mm / yyyy

**EHIC (European Health Insurance Card) or GHIC (Global Health Insurance Card).**

Please ensure that you are in possession of either for travel in Europe. They are free and can be obtained from [www.ghic.org.uk](http://www.ghic.org.uk) or by contacting: 0300 330 1350.

Card Expiry Date:  dd / mm / yyyy

**Travel Insurance** Comprehensive travel insurance - **£41pp** (available for UK residents only) is essential, please tick the appropriate box if you require ours. If you are **not** taking our insurance, please provide your own insurance details in the space provided.

Do you require our Insurance ?

Yes ☐ No ☐

Insurers

Policy number

Insurer's emergency number

If Yes, the premium needs to be paid with the deposit so that the policy can be issued

**VISA** • Please ensure that you have applied for a VISA if one is required for your trip.

### Please select your hotel and room type options

Beau Site <input type="checkbox"/>	Metropole <input type="checkbox"/>	Alba <input type="checkbox"/>	Padoue <input type="checkbox"/>	Gallia <input type="checkbox"/>
St Georges <input type="checkbox"/>	Mediterranee <input type="checkbox"/>	Stella <input type="checkbox"/>	Eliseo <input type="checkbox"/>	<b>Accueil</b> <input type="checkbox"/>

Single\* ☐ Twin ☐ Double ☐ Triple ☐ 4 bedded room ☐ Twin willing to share\* ☐

**Please specify with whom  
you would like to share a room:** .....

\*There is a single room supplement (SRS). If you are travelling alone and do not wish to incur the SRS, please select "Twin room willing to share". If we cannot accommodate you in a shared room, we will accommodate you in a single room and charge the single room supplement.

**Dietary Requirements** Please provide any special requirements that you may have i.e.: vegetarian, gluten free, no fish etc...  
Please note, it may not always be possible for these to be available.

### Volunteers

Volunteers If you have applied to be a volunteer on the pilgrimage, please indicate below in which capacity:

Doctor ☐ Nurse ☐ Hospital Helper ☐ Redcap ☐ Clergy ☐

**Supported Pilgrims can join us in the St Frai at a cost of £855 plus the travel insurance**

If you would like more information about staying in the Accueil St Frai or the Jumbulance option,  
please contact the Pilgrimage Office on 020 7798 9173.



# Medical & Mobility Information

www.tangney-tours.com - 01732 886666

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Please answer the following which will assist us in providing you with the best possible support during your pilgrimage:

- X** Hotel Pilgrims can hire a wheelchair direct from the Accueil Saint Frai. A donation to the Accueil Saint Frai will be required.
- X** Wheelchairs are available in Lourdes when requested in advance.
- X** Electric mobility aids can be accommodated on our transportation, subject to approval and confirmation at the time of booking. If we are not advised at the time of booking we cannot guarantee acceptance. Please ensure you fully complete questions 1 to 7 below

1) Do you intend to bring your own mobility aid? Yes ☐ No ☐

- If yes, please provide the make, model, dimensions and weight of any powered or non-collapsible mobility aids.

2) Do you require a wheelchair at the airport? Yes ☐ No ☐

3) Do you require a wheelchair in Lourdes? Yes ☐ No ☐

4) Can you walk up 5 steps? Yes ☐ No ☐

5) Do you require assistance from the aircraft door or coach entrance to your seat? Yes ☐ No ☐

6) Do you require a room specially adapted for disabled pilgrims? Yes ☐ No ☐

7) Are you travelling with someone that will assist you with your mobility requirements? Yes ☐ No ☐ If yes, who? .....

Please ensure a separate form is completed

Any other comments on mobility:

1. Please list current and past medical conditions:

Please tick if not applicable ☐

2. Current medications:

Please tick if not applicable ☐

3. Please detail any allergies:

Please tick if not applicable ☐

Any other important information should be notified to Tangney Tours in advance, this will assist the Organisers in preparing your pilgrimage. Certain details will be shared with the Pilgrimage Office. Please note, Confirmation of your booking will be sent to you by email. Please check your junk folder for confirmations. Travel documentation is sent out by post two weeks prior to departure.

**X PLEASE  
COMPLETE**

I have read and agree that the individuals on this form accept the Terms & Conditions of booking, as well as the Tangney Tours Privacy Policy. (A copy of these is available on our website or can be sent on request).

Name: ..... Signature: .....

**Your pilgrimage place is secured with a deposit of £150 per person. Travel insurance (if required) is £41 per person**  
**Any bookings made after 29th of April will require full payment. Full balances are required 10 weeks before departure.**

We only accept payment by: **Bank Transfer** (details on request), **Cheque** (made payable to "Tangney Tours Ltd") and **Debit Card**.  
**Please do not send cash.**

**To book your place, are you paying:** Deposit ☐ Deposit & Insurance ☐ Full payment ☐ Other: £ .....

**Payment details:** Tour cost £ ..... Travel insurance (if required) £ ..... **Total £** .....

**Please indicate your method of payment:** cheque ☐ Bank transfer (please contact us) ☐ Debit card details ☐

Card Expiry Date:

mm/yyyy

The 3 digit security code on the back of the card:

**X PLEASE  
COMPLETE**

Once your booking is processed a confirmation will be sent to you by email. Balance payment details will be detailed therein.

Name: ..... Signature: ..... Date: .....  
as per card

**To receive future pilgrimage information, please tick the following:** By e-mail ☐ By Post ☐ We will never share your information with a third party.

Tangney Tours,  
Pilgrim House,  
Station Court,  
Borough Green,  
Kent TN15 8AF

www.tangney-tours.com - 01732 886666

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